

Brining about Transformational Change and Thought leadership lead implementations

# BCMSMA– Product offering's

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# BCMSMA- technology implementation specialists, acting on behalf of clients towards 3<sup>rd</sup> party suppliers

## *ERP Implementation*

Initiation of contracts, forming the programme of work, starting the programme or Project



- Programme brief: Understanding the client environment, background, situation and platform to move the work forwards.
- 3<sup>rd</sup> Party contract formation: Working with suppliers to provide client due diligence through the contract process.
- Project team formation: As per the brief, build the implementing team consisting of internal and external resource.
- Project initiation: Ensuring the project kicks off and initial challenges are managed and solving team cohesion issues.

## *ERP ongoing services*

Programme reporting through to Go live support packages



- Programme board or project progress reporting: Depending on agreements past the programme initial setup, we can provide steering committee chairing and project reporting to agreed milestones and deliverables.
- Go live support: Bolt on services can be added to provide post implementation support to bolster your internal team needs.

## *ERP Enhancements*

Handling supplier enhancements and business process improvements



- Product upgrades: support in scheduled software updates.
- New module functionality: Phase 2 level implementation for smaller change projects
- Business process centre of excellence/ advisory: set out in the initial implementation and executed at later phases once the system and business processes are embedded. This is tailored to your needs.

Whilst our experience is primarily within Yardi Voyager, we have a wide network of associates in other related and non-related services- let us understand your needs and we can put a package together.



# Q&A

Next steps- arrange a project briefing meeting.